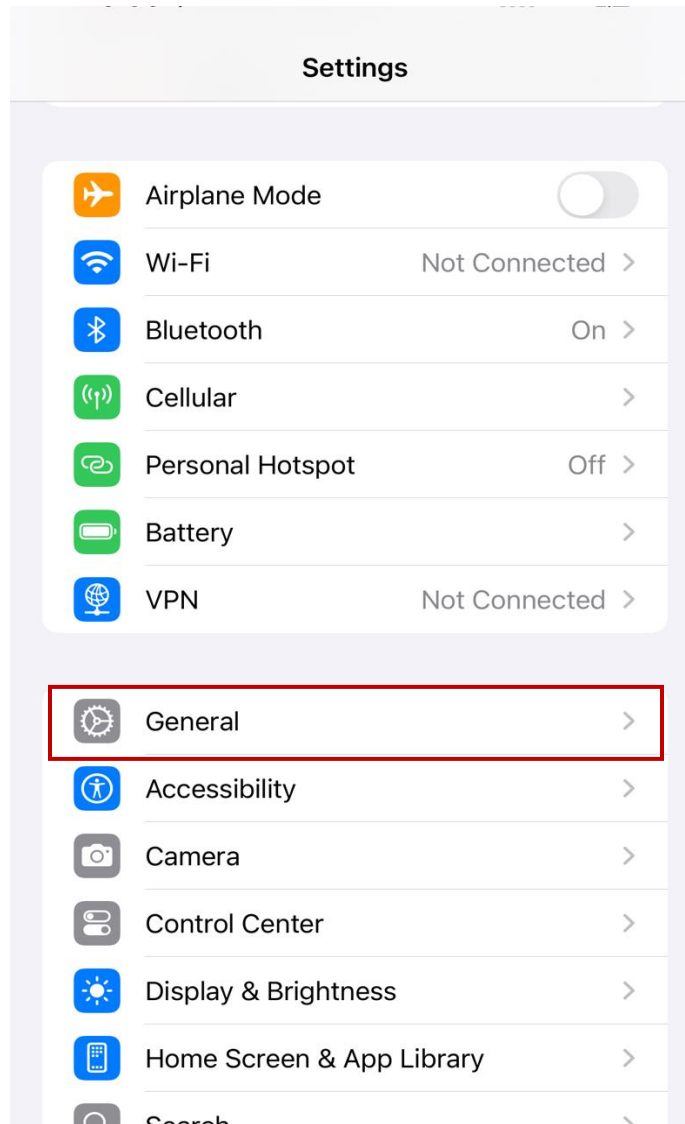
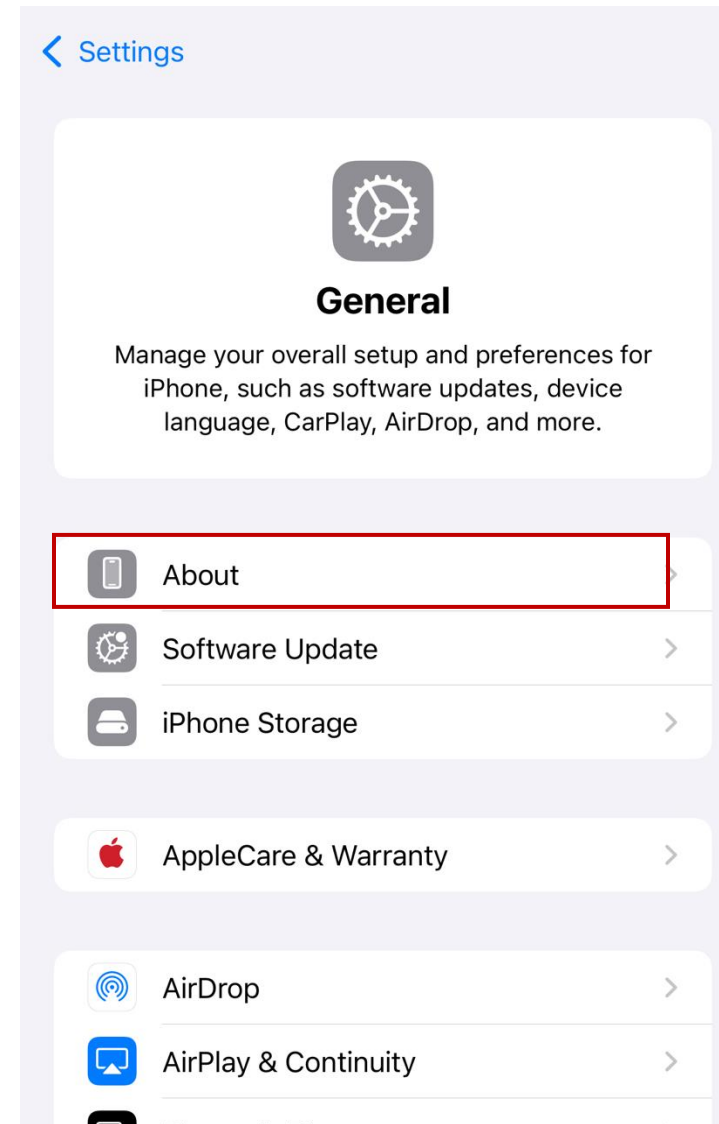


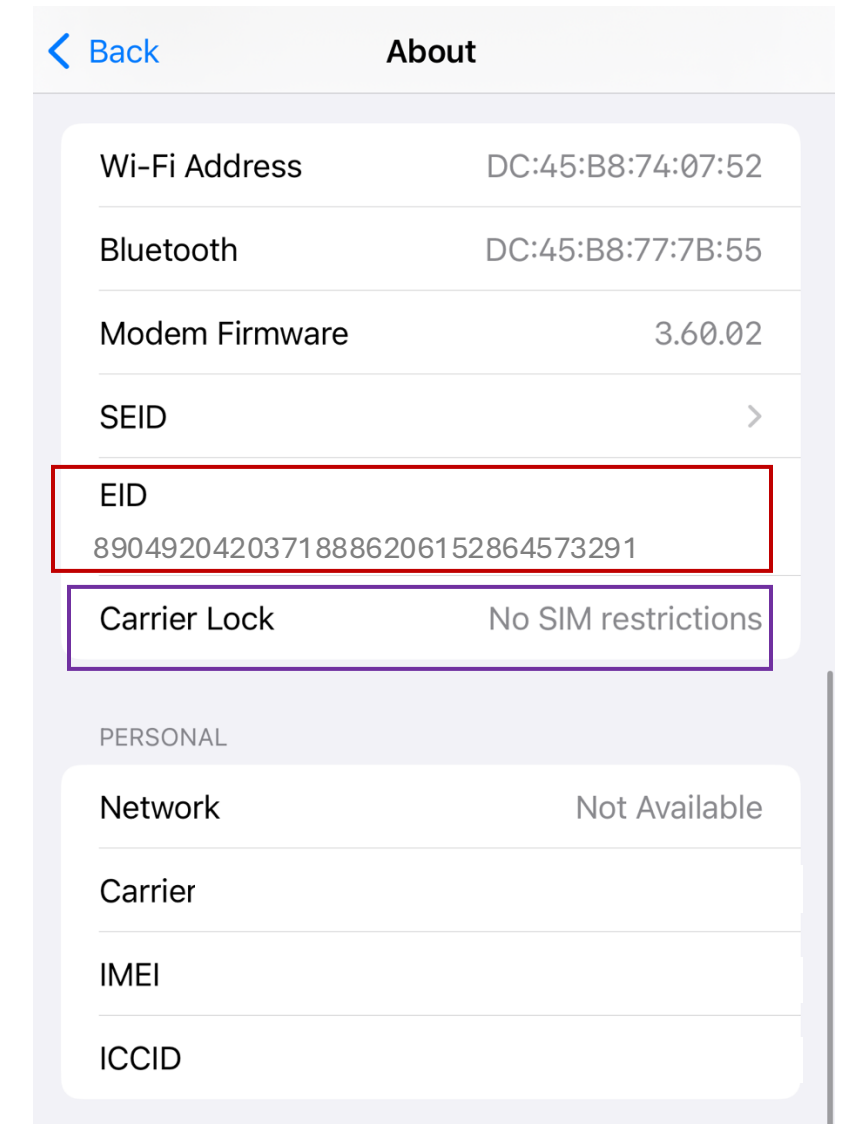
EID Check Guide (IOS)



1. Open "Settings"
2. Go to "General"



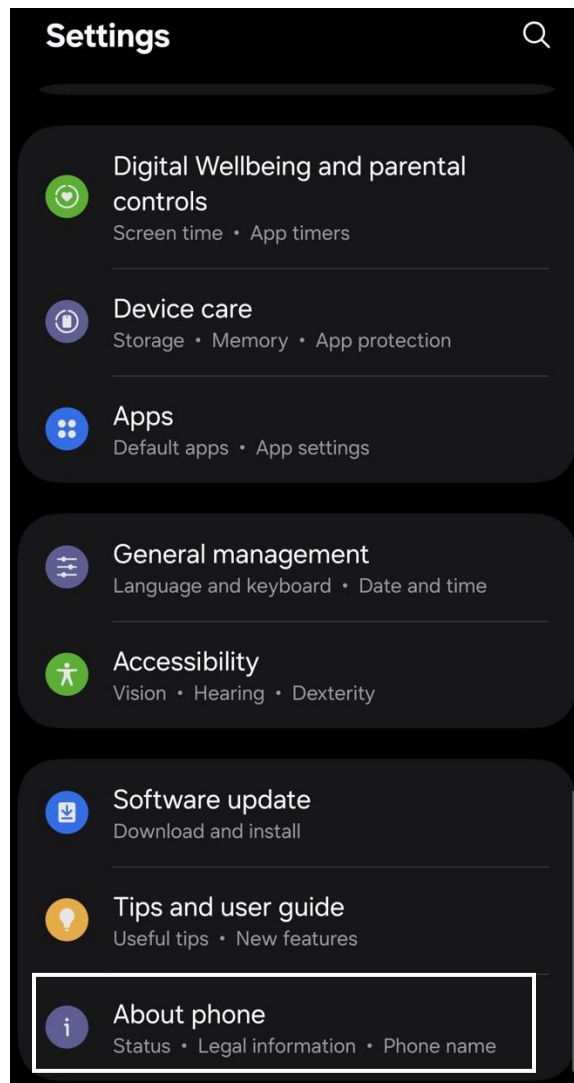
3. Open About
- *You can also verify whether your device is SIM-unlocked in this section
Please refer to "Carrier Lock".



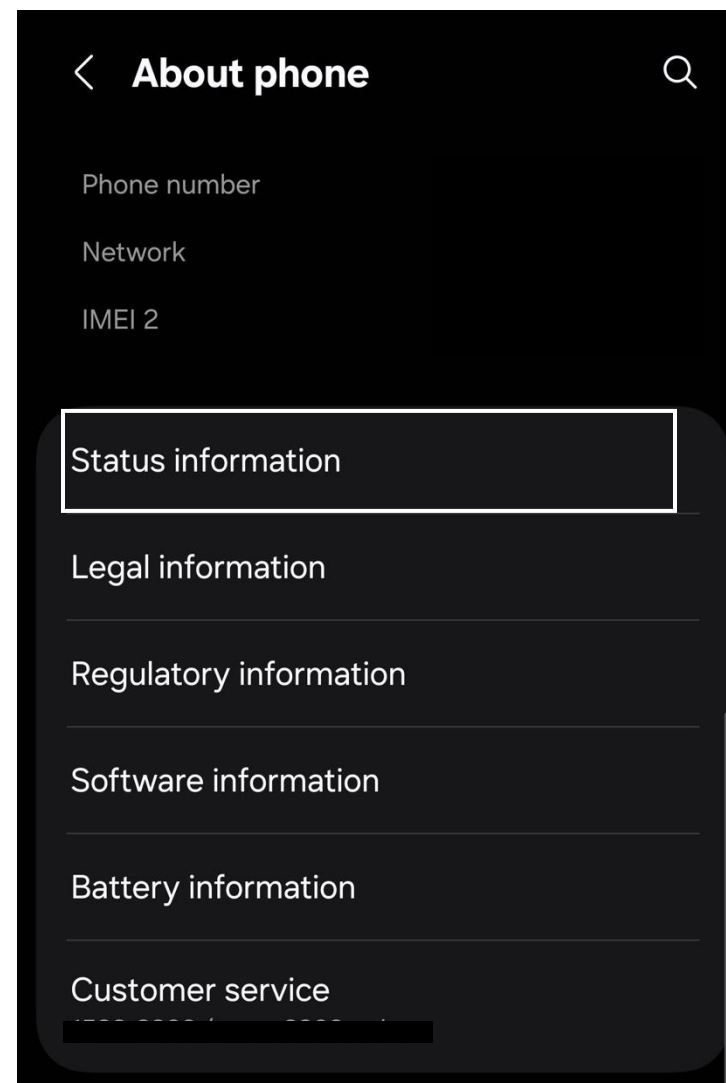
4. Scroll until you see EID
- *Please note that if there is no EID, it means your mobile device is incompatible with our eSIM.

If your device is incompatible, please check our SIM and Pocket WIFI service.
www.genkimobile.com.

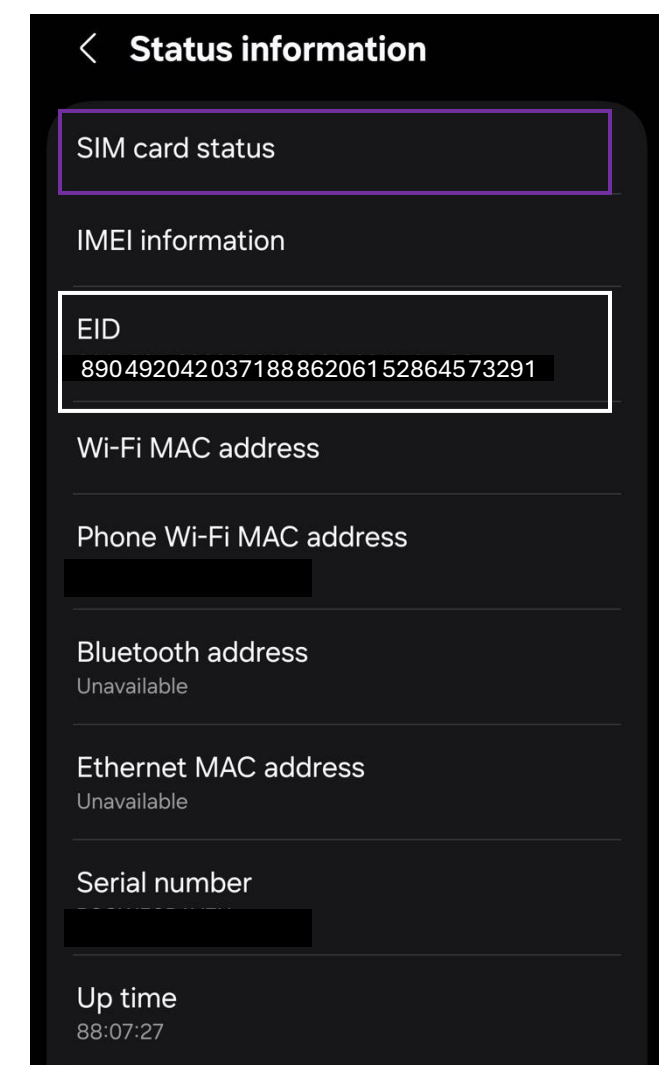
EID Check Guide (Android)



1. Open “Settings”
2. Go to “About Device/Phone”



3. Open Status or IMEI Information
**You can also verify whether your device is SIM-unlocked in this section by clicking on the “SIM card status”.*



4. Scroll until you see EID
**Please note that if there is no EID, it means your mobile device is incompatible with our eSIM.*

If your device is incompatible, please check our SIM and Pocket WIFI service.
www.genkimobile.com.